

Nina A. D'Amato

M: (831) 402-0707 | nina.alexandra.damato@gmail.com | [LinkedIn](#) | San Francisco/New York

Executive specializing in AI and technology-driven transformation that accelerates growth, strengthens operational performance, and delivers measurable business outcomes. As Chief Technology Strategist at Lenovo, I lead cross-functional initiatives that expand AI and technical solutions across North America. A former CIO and U.S. Marine Corps combat veteran, I bring deep experience leading organizations through complex, high-stakes environments with a focus on innovation, execution, and enterprise impact. Known for building high-performing teams and aligning technology strategy to business priorities, I combine strategic vision with operational discipline to drive change, improve performance, and enhance employee and customer experience.

Lenovo | Nov 2024 – Present

Chief Technology Strategist

- Lead AI and technology-driven transformation initiatives that accelerate growth, improve operational performance, and enhance employee experience for enterprise organizations across North America, growing profits by \$106M through a consultative approach with existing and acquisition customers.
- Collaborate across Sales, Marketing, Product, Security, Legal/Compliance, Government Relations, and Public Affairs to translate customer feedback, telemetry, and support trends into AI device and infrastructure innovation, usability improvements, and enterprise adoption strategies.
- Established the FIFA-Lenovo World Cup Cities Program in collaboration with Intel, deploying over \$3M in AI solutions across the US to leverage AI in addressing urban challenges including public safety, transportation, and event management.

County of Santa Clara Nov 2019 – Nov 2024

Chief Information Officer (CIO), Technology Services and Solutions Feb 2023 – Oct 2024

\$700M IT Budget, 1000+ person organization, 30,000 users

- Lead a team of four Chiefs and 11 Directors across six portfolios to plan, direct, organize, and control \$700M dollar technology department that enables and supports 30,000 users while driving enterprise transformation. Through LEAN methods, reduced redundancies, and streamlined IT Service delivery, resulting in a \$22M dollar savings within operations.
- Defined AI governance and policies collaborating with CISO, Privacy, General Counsel, deployed nine workplace productivity pilots in a heavily regulated data environment, improving task velocity, reducing manual effort, evolving business models, and maturing responsible adoption practices.
- Delivered major enterprise platform upgrades (ERP, CAD-911, public-facing web services) with targeted training and accessibility pathways, ensuring smooth adoption for both field teams, frontline responders and back-office staff.
- Established business continuity, disaster recovery, and data loss prevention programs, partnering with security and legal stakeholders to ensure stable, compliant collaboration experiences.
- Developed and funded a Digital Equity strategy leveraging \$36M in state grants and partnerships with major Internet Service Providers, increasing access, closing experience gaps, and strengthening continuity for underserved communities in the Bay Area.

Associate CIO/ Office of the CIO Shared Business Services Nov 2019 - Feb 2023

- Redesigned the employee-facing IT service delivery model, creating the first IT Services Catalog and reworking chargeback mechanisms to increase transparency, reduce friction, and generate \$18M in customer savings.
- Developed a \$420M operating budget anchored in device lifecycle health, including the first \$11M IT asset replenishment fund and a \$70M project fund to sustain modern workplace tooling and consistently high endpoint experience.
- Transformed the Finance, HR, and Vendor Management functions to transparent, metrics-based decision making through enterprise dashboards – surfacing bottlenecks, adoption gaps, and user experience trends.

- Re-architected a \$110M portfolio of 183 IT projects across six business lines by building chartered governance with customer advisory leadership. Shifted to prioritized score card and iterative funding, improving delivery speed and impact for business. Portfolio reporting is now a model across the enterprise.
- Led cross-functional business relationships, communications, legislative, PM, and HR teams to better understand user expectations, technology friction points, and tool adoption behaviors—feeding insights directly into strategic planning cycles.
- Implemented a 360° enterprise transformation program mapping critical processes across planning, sourcing, delivery, and support, improving responsiveness and support consistency across distributed sites and roles.
- Integrated Vendor Management with Finance and introduced a performance scorecard for 260 suppliers, increasing support quality, time-to-resolution, and endpoint availability while reducing licensing waste.

City and County of San Francisco, Mar 2016 - Nov 2019

Chief of Staff, Strategy and Performance, Department of Technology

- Managed a \$140M portfolio of enterprise technology services supporting a diverse, distributed workforce, driving prioritization decisions that reduced friction and improved the digital experience across frontline, field, and corporate roles.
- Led the PMO, DataSF, Governance, Policy, Communications, Performance, and Workforce Planning teams, aligning delivery cadence, communication pathways, and support expectations to the needs of end users.
- Designed, implemented, and operated corporate governance models (customer advisory groups, Emerging Tech Workgroup, portfolio committees) to elevate the voice of the employee in technology decision-making, roadmap sequencing, and adoption planning.
- Built 42 live customer facing performance dashboards, using Agile method, measuring usage, cost, and price. Informed financial and operational decisions.

Highlights, United States Marine Corps (Retired) Sep 2009 - Feb 2020

Rank: Lieutenant Colonel, Deputy of Programs, Naval Postgraduate School

- Led the user-driven redesign of an enterprise Learning Management System supporting 43,000 personnel, improving usability, accessibility, and adoption through structured change plans.
- Designed and funded multiple new graduate-level programs to modernize workforce skills and drive talent mobility across complex operational environments.

Rank: Major, US Congressional Fellow, Office of Senator Robert P Casey Jr

- Briefed and influenced senior decision-makers on technology investments within a \$35.6B flight program, aligning procurement decisions to mission outcomes and end-user performance needs.
- Managed a \$120M defense appropriations portfolio funding technology research, testing, and evaluation initiatives, balancing innovation with operational readiness.

Director, Education, Women and Children Affairs, US Marine Corps, Helmand Province, Afghanistan

- Enabled ~23,000 individuals to return to school within 13 months through coordinated implementation, communications, training, and inclusion efforts.
- Directed 16 distributed field teams to implement nationwide education initiatives across remote sites, removing friction in access and rebuilding mission-critical human services infrastructure.

Education and relevant certifications

- MBA, 2024, Haas School of Business, University of California, Berkeley
- MITx PRO, 2025, Designing and Building AI Products and Services
- BA, 1996; University of Washington

Activities, awards, and volunteerism

- Member and Speaker: Wall Street Journal Technology Council
- Speaker: Applied AI Summit, AI for Good Summit, Women in AI
- University of California, Berkeley Mark Bingham Award for Excellence in Achievement by a Young Alumna, 2013

References available upon request